

Follett Online Service Training



Live, online technical training conducted by Ernie Tarof, Digital Training Manager for Follett’s Healthcare Division. Ernie has forty-two years of refrigeration experience (twenty-nine with Follett) and trains hospital technicians and factory authorized service providers on proper Follett icemaker, dispenser, refrigerator and freezer service and maintenance procedures. He also responds to unusual service issues, making site visits and developing corrective actions. Ernie has worked in roles of technical support, technical writing, service procedures, new product development and service parts structuring.

LEARN

- Servicing of Follett Symphony dispensers manufactured from June 2001 through October 2014
- Factory-approved preventive maintenance
- Time and labor-saving techniques for diagnosing and servicing Follett Symphony dispensers

Register using the links below, or visit follettice.com/service-training-webinars

After registering, you will receive a confirmation email containing information about joining the webinar.



Symphony Series ice and water dispensers manufactured from June 2001 through October 2014

May 2, 2023	10:00 am ET	Follett Symphony Dispensers – Water Systems (60 minutes)	REGISTER
May 2, 2023	1:00 pm ET	Preventive maintenance for Symphony Dispensers (60 minutes)	REGISTER
May 3, 2023	10:00 am ET	Servicing Symphony Dispensers - Electrical System (60 minutes)	REGISTER
May 3, 2023	1:00 pm ET	Servicing Symphony Dispensers - Drive System (60 minutes)	REGISTER

Training will NOT cover Symphony Plus dispensers currently in production.

When you purchase Follett equipment, ongoing training is provided as part of your purchase.

