

IoT Connection for Horizon Elite™ ice machines powered by **Open Kitchen™**



Real-time remote monitoring maximizes equipment uptime

- **Initiate service quicker**
Real-time alerts notify facility personnel, allowing a timely response
- **Improve first time fix rate**
Service providers can be alerted ahead of time, increasing the likelihood of having the proper parts
- **Ice availability**
Increased uptime improves continuity of ice supply



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