# Follett Healthcare

Products designed for the patient care environment



For more than 40 years, Follett has been providing innovative products and solutions that promote health, safety and well-being to the demanding healthcare industry. When you choose Follett, you choose superior product performance and the industry's best program of service and support. Follett products can be found anywhere healthcare services are delivered, including acute care, ambulatory facilities, clinics and physician practices.

Follett medical-grade refrigerators and freezers are distinctive in maintaining precise temperature control. Heavy-duty compressors with forced-air refrigeration deliver consistent temperatures throughout the cabinet and quick recovery after door openings. Audible and visual temperature alarms provide the highest safeguards for vaccines, medications and more.

Follett high-quality ice and water dispensers feature patient-preferred soft, chewable Chewblet® ice. Our dispensers, with industry-exclusive sanitary features, are designed for easy serviceability and superior life-cycle costs.



### Medical grade refrigerators and freezers

Follett high-performance medical grade refrigerators and freezers are designed to maintain precise product storage temperatures to comply with the governing regulatory standards in the environment of care. Every Follett refrigerator and freezer offers superior temperature consistency and rapid recovery after door openings, making them ideal for use in the demanding healthcare environment. Backed by unmatched service and support, Follett refrigerators and freezers are manufactured to include

- Stainless steel construction, inside and out
- Proprietary micro-processor temperature controller
- Audible and visual alarming functionality
- True forced-air refrigeration
- Medication dispensing system compatibility
- Automatic defrost
- Foamed-in-place insulation
- Spring loaded hinges
- Mechanical door lock
- 2-year parts and labor on the entire machine,
   5-year parts on compressor warranty



### Countertop refrigerators and freezers

Ideal for small storage needs, our line of "mini" high-performance countertop refrigerators and freezers offer superior temperature consistency in a space-saving footprint that is ideal for use on countertops, with medication dispensing systems, or wall-mounted above other equipment.

- Available in one and two cubic foot models for small storage needs and specialty areas
  - Both models fit easily on standard 24.00" (60.96 cm) deep counters
  - One cubic foot model height is less than 18.00" (45.72 cm) to allow countertop use under overhanging cabinets
- Shallow shelf depth provides superior visibility and easy access to stored products
- Refrigeration system settings are conveniently accessed through front-mounted controls for visibility and ease-of-use
  - Exterior LED digital temperature display can be user-programmed to C or F with choice to display either product or air temperature
  - Sleep mode, if desired, turns off temperature display
  - Controller lock-out feature eliminates accidental changes to temperature set points or alarm settings
  - Front access to removable condensate pan available as an option









### Follett Performance Plus undercounter refrigerators and freezers

Our powerful Performance Plus undercounter refrigerators and freezers provide the next level of control in undercounter refrigeration. Performance Plus is engineered for the superior temperature accuracy and heavy use requirements of hospitals and other healthcare facilities.

- Four and five cubic foot models designed for use below standard 36.00" (91.4 cm) counters or 34.00" (86.4 cm) ADA-compatible counters
  - Can be used stacked or freestanding
  - Front ventilation eliminates the need for back, top or side clearance
- Flexible internal storage configuration
  - Drawers and shelves are interchangeable and can be used in combination
  - Extra drawers/shelves are available as accessories
- Universal door bracket provides compatibility with all automated medication dispensing locking systems
- Blood bank and plasma models meet AABB, ARC and FDA standards
- Optional touchscreen control package is designed to enhance data management and product protection with integral temperature and event logging and USB export capability
- Custom-designed digital LED or capacitive touch LCD microprocessor temperature controls display product or air temperature in userselectable C or F









## Better solutions in upright refrigerators and freezers

For larger storage needs, Follett full-size refrigerators set the standard for exceptional refrigeration performance. Featuring the industry's most advanced air flow design, our exclusive plenum air distribution systems deliver cold air to multiple storage levels, ensuring consistent temperatures of all products throughout the cabinet, even with heavily loaded shelves, baskets or drawers.

- 12, 20, 25 and 45 cubic foot sizes provide application flexibility
  - Choice of storage options including wire shelves (LB models), roll-out wire baskets (PH models) or stainless steel drawers (PD/BB/PL models)
  - All models fit through a standard 34.00" (96.4 cm) door opening
- Exclusive "plenum" air distribution system delivers superior temperature consistency of  $\pm 1$  C (1.8 F) from top to bottom to protect your valuable products
  - Back wall plenums deliver air to multiple (six or eight) levels in single-door models
  - Plenums in the center of the unit deliver air to six different levels in both sides of the double-door cabinet









Lab refrigerator





Blood bank refrigerator

Pharmacy refrigerator

- Powerful, top-mounted modular refrigeration system provides rapid temperature recovery following door openings
  - All refrigeration components are outside the storage cabinet, so no radiant heat is introduced into the product storage area during operation
    - Increases true storage capacity by eliminating hanging evaporator designs
- Modular design allows for ease of servicing
  - Complete Refrigeration System (CRS) module on single door units can be removed as one unit without cutting refrigerant lines
  - Dual-Module Refrigerator System on double door units separate compressor module from evaporator module, allowing only the module in need of service to be removed





- Intuitive full-color 7" capacitive touchscreen user interface provides one-touch navigation to user-selectable features
  - Easy-to-read, icon-driven UI with choice of product or air temperature display, user selectable in C or F
    - Integral data and event logging with USB export capability
- Complete audible and visual alarming package includes high/low temperature, power loss and door ajar notifications to provide comprehensive monitoring of product temperatures
- Self-closing door(s) lock open at 90 degrees to allow easy product loading





Analog chart recorder standard on Blood Bank and Plasma models







Plasma freezer

### Ice machines and bins

Follett offers a wide range of compact, reliable, and energy efficient ice machines.

Flake ice is used in clinical labs, rehab centers, operating rooms, blood centers and medical research facilities. Its high surface area chills quickly, maintaining samples at desired temperature, and it holds tests tubes and lab vials securely even when ice is melting.

Chewblet ice is ideal for beverage dispensers in cafeterias.

Follett's Horizon Elite™ and Maestro Plus™ ice machines offer customers a diverse product offering that focuses on reliability, serviceability, and sanitation.

- Stainless steel evaporator, auger and top bearing provide durability
- Semi-automatic cleaning cycle reduces maintenance costs
- Self-flushing improves ice quality and reduces scale build-up
- LED control board provides at-a-glance machine status
- 25% less energy consumption than comparable capacity cube machines and 40% less water consumption than comparable capacity cube machines
- 3-year parts and labor on entire machine/5-year parts on compressor parts



Top mount Chewblet and flake ice machines on Follett bins. Gravity dispense bins available for more sanitary handling of ice.







## Symphony Plus ice and water dispensers

Follett has been the leader in ice and water dispensers for the healthcare market for over 40 years. Symphony Plus™ dispensers were designed for hospitals and feature Follett's proprietary Chewblet ice, a chewable nugget that is ideal for patients. These dispensers offer exclusive sanitary features, ease of service, long-term reliability and the industry's lowest life-cycle cost.

Follett's Symphony Plus ice and water dispensers offer a wide range of models and configurations to fit almost any application. Follett offers customers a convenient 425 lb (193 kg) per day modular ice machine, common across the entire Symphony Plus line.



#### Key features include

- Industry-exclusive modular icemaker to increase staff efficiency
- Quiet Night™ sleep mode to reduce noisy compressor starts and contribute to a more peaceful environment
- Agion<sup>®</sup> antimicrobial protection to inhibit bacteria growth
- 40% reduction in water consumption compared to cube-type ice machines
- Convenient cleaning and sanitizing in less than 1 hour
- Self-flushing to remove impurities from the water supply after every hour of ice making
- Unique drain system to better evacuate melted ice and water
- CEE Tier 2 standards for energy efficiency
- 3-year parts and labor on entire machine/5-year parts on compressor parts





Symphony Plus ice supply guide (425 lb (193 kg)/day ice production)					
Model series	Ice storage capacity	Capability	Model series	Ice storage capacity	Capability
<b>12 series</b> (shown below)	12 lb (5.4 kg)	Up to 20 beds	25 series (shown below)	25 lb (11.3 kg)	20 to 35 beds
			50 series	50 lb (22.7 kg)	35 to 50 beds
			110 series	90 lb (40.8 kg)	over 50 beds









countertop

countertop

freestanding

 $<sup>^{\</sup>rm 1}$  Disclaimer: Antimicrobial protection is limited to the treated components and does not treat water or ice.

### Water filtration systems

Follett offers water filtration systems for ice and water dispensers and ice machines to address a variety of requirements.

#### Bacterial-retentive filter system

Bacterial-retentive filter system reduces the risk of pathogens that may be present in influent water. System includes a 0.2 micron double layer sterilizing-grade disposable filter capsule and a 1 micron absolute rated pre-filter, and has been validated according to industry standards to provide a microbiological barrier for up to six months. Produces costeffective, high purity effluent for ice and water dispensers.

The only bacterial-retentive filter system recommended for use with Follett ice and water dispensers.

#### Carbonless water filter system

Carbonless filters allow chlorine and chloramines from municipal water systems to pass through, to retain the disinfection capabilities of your incoming water while removing cysts and 99.9% of all particles 0.5 micron and larger in size. Scale inhibition protects machine from scale damage, reducing energy and service costs.

#### Carbon water filter system

Available in standard (3,000 gallons) and high capacity (15,000 gallons), these filters provide multi-level filtration to remove chlorine, taste, odor, cysts, and 99.9% of all particles 0.5 micron and larger in size at low pressure drops across the filter. Scale inhibition protects the machine from scale damage, reducing energy and service costs.

### Pressurized water sanitizing kit

Follett's industry-first pressurized water sanitizing kits sanitize the internal pressurized water lines of the ice and water dispenser. The procedure facilitates a complete sanitization of the entire ice and water dispenser when performed in conjunction with the standard ice machine and dispenser cleaning/sanitizing process.



Bacterial-retentive filter system



Carbon and carbonless water filter system



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